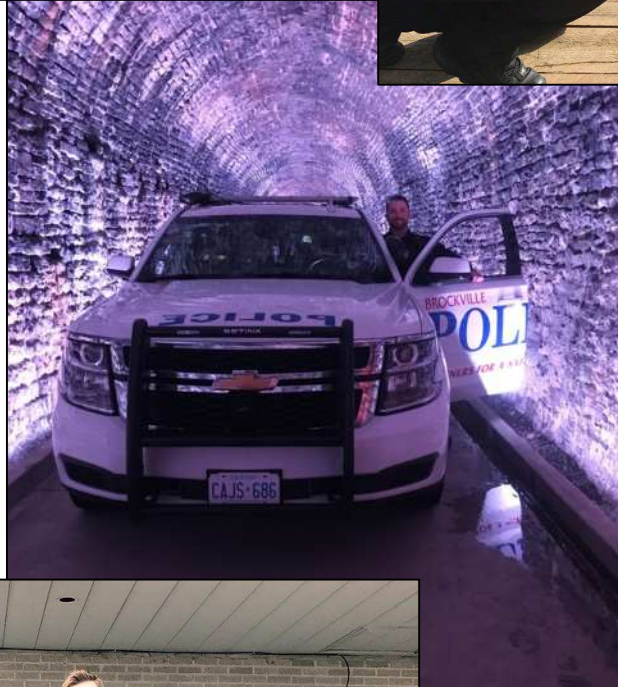




Brockville Police Service

2017 Annual Report





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Joint Message from Police Services Board Chair and Chief of Police



**Chair of the Board
King Yee, Jr.**



**Chief
Scott Fraser**

We are pleased to present to you the 2017 Annual Report.

The Annual Report works in conjunction with our goals and objectives as set out in the Business Plan and is established to provide a snapshot of the year's efforts. We want to commend the 58 full-time members and 14 part-time members for their continued dedication in keeping Brockville a safe community. All too often we see issues in our community which we cannot arrest our way out of. The opioid crisis and our response to mental health are two such examples and we will continue to work with our partners to find the right solution. Our continued investment in the community is something we are all very proud of and something we will continue. The working relationship between the Board, the Association and Administration is very cooperative which helps to provide a united front in the delivery of our police service. We were disappointed to see an increase in our driving offences including impaired driving and impaired by drug. As we face cannabis legalization we will be diligent in our enforcement efforts and continue to adapt as the policing landscape changes. Investigations are becoming increasingly more complex, as is the technology behind it, but we will have well trained staff who take pride in their investment to our community. As we move forward we will continue to put the right people in the right places doing the right things!

A handwritten signature in blue ink, belonging to King Yee, Jr.

**King Yee, Jr.
Chair, Brockville Police Services Board**

A handwritten signature in blue ink, belonging to Scott Fraser.

**Scott Fraser
Chief of Police**



Vision

The vision of the Brockville Police Service is to provide efficient and proactive community policing.

Mission Statement

The mission of the Brockville Police Service is to ensure safety and security through partnerships within our Community.

Organizational Chart



Statement of Principles

The Brockville Police Services Board is committed to the principle that people are our most important resource.

Accordingly, this Police Service affirms and supports its intention for and adherence to:

- The principles of equity and fairness embodied in the Canadian Charter of Rights and Freedoms, the Ontario Human Rights Code and the Police Services Act.
- The principles of community service and community policing embodied in the Police Services Act.
- The principle of honest communication internally within the Police Service, as well as with our community.
- The principle of sensitivity and compassion for victims of crime.
- The principle of continuous improvement and education of members of the Police Service.



2017 Staffing Levels



Position	Actual
Chief of Police	1
Deputy Chief	1
Inspector	0
Staff Sergeant	1
Sergeants	6
Constables	31
Total Police Staff	40
Special Constables	2
Civilians	16
Total Civilian Staff	18
Total	58





2017 Business Plan Report Card

Communication - Improved process for internal and external communication

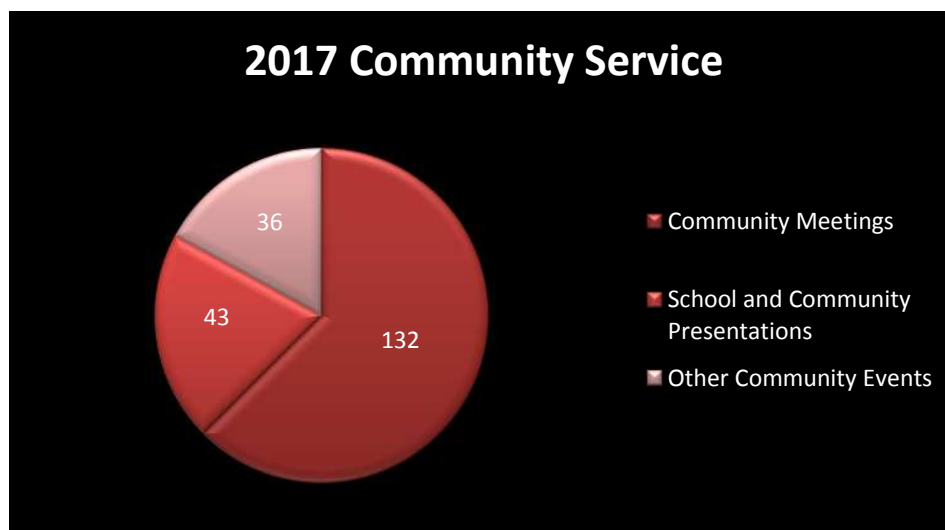
Objective
• Implement Communication strategy between Police Services Board and members • Utilize social media and conventional media to keep our community informed • Promote feedback from within the organization
2017 Highlights
• Ongoing communication between senior management and members concerning Police Board agendas and meeting • Continued review of social media platforms to ensure effective and appropriate communication with the community • Board members are extended invitations to member appreciation events • Feedback for members encouraged through Association





Community Based Crime Prevention - *To motivate and support the community to deal more effectively with the root causes of crime and insecurity in their neighborhoods, and to increase their own safety, security and wellbeing*

Objective
• Enhance existing community partnerships dedicated to addressing quality of life issues and broaden the spectrum to include areas not currently addressed • Increase training and information sharing sessions with community partners to explain the role of police and to inform members of the Brockville Police Service as to available community resources • To implement a Community Hub within a social housing site within the City of Brockville
2017 Highlights
• Members involved in the following organizations: - o RNJ Youth Services - o Lanark Leeds Grenville Mental Health Association - o Every Kid in our Community - o Connections Program - o Bartholomew Street HUB Program - o Upper Canada District School Board - o Catholic District School Board of Eastern Ontario • Health IM • Community Outreach Program - 84% of contacts had no further police contact • CRISIS Intervention Team




Community Patrol – Implement a strategy to increase visibility and presence

Objective
• Increase visibility in areas of foot patrols, mobile patrols • Identify areas requiring increased police presence understanding that it fluctuates with season and root causes
2017 Highlights
• Implementation of specific platoon initiatives to identify and address community concerns • Implementation of Health IM - an electronic link to hospital professionals when dealing with mental health clients • Continued use of Bike and Foot patrols • License plate reader system allowing for larger coverage and faster identification of violators

2017 Response Time Averages – Dispatch to Arrival Time		
Incident Type	# of Incidents	Time
Assault	184	7:47
Sexual Assault	58	6:19
Break and Enter	80	6:53
Domestic Dispute	177	3:12
Disturb the Peace	162	4:40
Motor Vehicle Collisions	645	5:53
Robbery	5	3:44
Suspicious Person	387	5:00
Suspicious Vehicle	110	3:47

2017 Call Time Averages – Arrival to Closing Time		
Incident Type	# of Incidents	Time
Mental Health	303	94:55
Noise Complaints	206	16:24
Impaired Drivers	31	62:41

Officer Duty Activity		
Duty	2016 Hours	2017 Hours
Beat, Bike and Marine Time	1,113	1,114
Mobile Patrol	23,071	22,509



	2016	2017	% Change
Calls for Service	13,101	13,674	4.4%
Population	22,470	22,707	1.05%
Police Officers	40	40	0%



Criminal Investigations - *To deliver excellence in criminal investigation services while dealing with increasing complex and sophisticated crime*

Objective
- Consistently strive for timely and high quality case preparation - Enhancing investigative skills for members by providing quality training - Provide information to vulnerable persons in the community to reduce victimization - Promote a close working relationship with the Crown Attorney's office and other justice partners - Ensure human resources within the Criminal Investigations Service are adequately and optimally deployed
2017 Highlights
- Coordinated training with courts, Crown Attorney's and police - Continue to foster close relationship with Crown Attorney - Updated Crime Management policies and procedures - Member of CIB sit on many committees - Elder Abuse, Human Services & Justice Co-ord Committee, Harm Reduction Committee, Pride Committee, Victim Services - Ongoing training - elder abuse conference, domestic violence, homicide conference, Incident Commander, Major Case Management policy

Other Criminal Code Statistics	2016	2017	+ / - Change
Possess Firearm While Prohibited	1	0	-1
Bail Violations	183	179	-4
Counterfeit Money	4	13	9
Disturb to Peace	146	162	16
Escape Custody	1	1	0
Indecent Acts	8	5	-3
Child Pornography	3	3	0
Public Morals	1	2	1
Obstruct Public Peace Officer	3	9	6
Prisoner Unlawfully at Large	4	11	7
Trespass at Night	3	4	1
Fail to Attend Court	37	46	9
Breach of Probation	98	92	-6
Bribery / Perjury	4	3	-1
Other Criminal Code	22	17	-5
Total Other Criminal Code	518	547	29



Community Satisfaction - *Continued engagement between the Brockville Police Service and the Community*

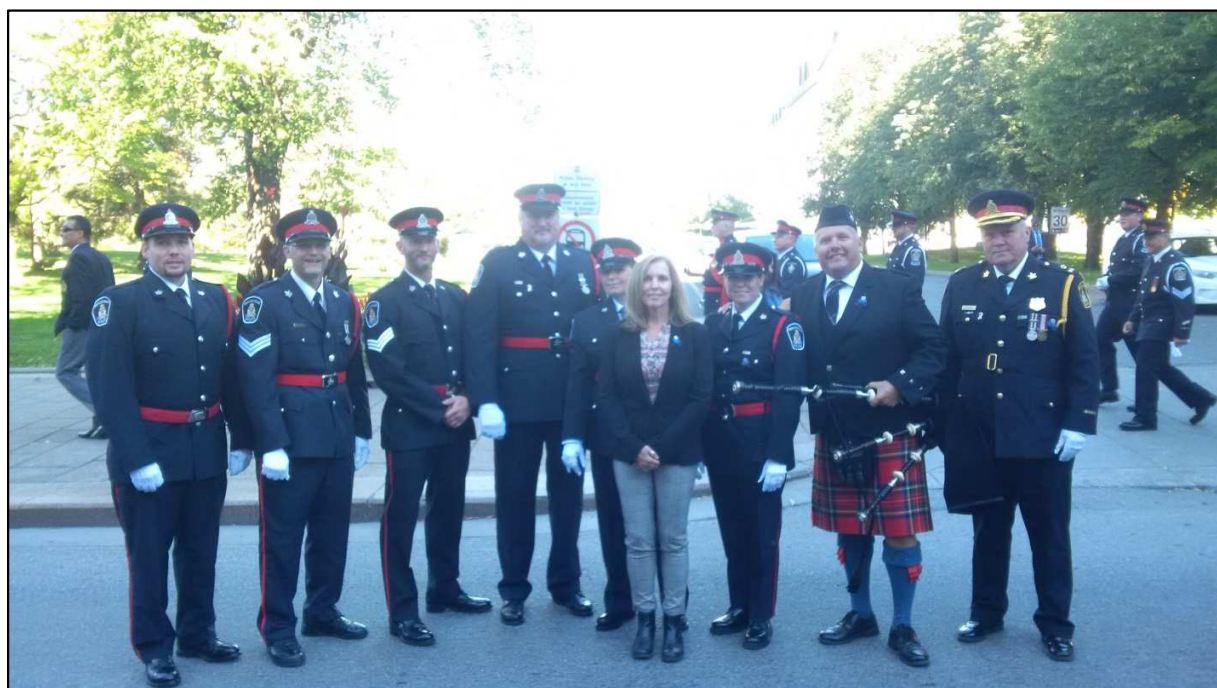
Objective	
• Encourage communication between the Brockville Police Service and the community • Continue to provide a highly efficient and customer service based police service • Continue deployment of beat officers	
2017 Highlights	
• The Brockville Police Service continues to support numerous community groups, some of which are: ○ Lanark Leeds and Grenville Mental Health and Addictions ○ Brockville and District Shrine Club ○ Brockville Masons ○ Chamber of Commerce ○ DBIA ○ St. Lawrence College ○ Rotary ○ Big Brothers and Big Sisters ○ United Counties of Leeds and Grenville ○ Special Olympics ○ YMCA ○ Brockville Kinsman	
• The Brockville Police Service attend to many community events such as: ○ New Year's Levy ○ Brockville Rifles Mess Dinner ○ Canada Day Celebration ○ Hydroplane Races ○ Ribfest ○ Tallships ○ Poker Run ○ Community Walks ○ Charity BBQ's ○ Brockville Police Service "Movies in the Park" • The Brockville Police Service continues to deploy beat officers and bike officers and marine patrol • The Brockville Police Service presented to numerous community groups promoting safety and security • The Brockville Police Service have dedicated dispatchers who also greet visitors allowing our station to remain open 24 hours per day, 365 days per year • Chief of Police has an open door policy for members of the service and members of the community • Social media used to increase communication with community	



Other Non-Criminal Offences	2016	2017	+ / - Change
Animal Complaints	181	121	-60
Alarms	461	485	24
Landlord / Tenant	52	63	11
Community Service	1,023	1,064	41
Dangerous Conditions	16	27	11
Strikes	0	2	2
Domestic Disturbance	198	177	-21
Suspicious Person	368	387	19
Phone Calls	104	90	-14
Prisoner Escorts	901	1,042	141
Traffic Escort	6	8	2
Fire Alarm	14	14	0
Fire	19	18	-1
Insecure Condition	33	45	12
Marine	20	19	-1
Missing Person	41	26	-15
Municipal Licence	1	0	-1
Noise Complaint	214	206	-8
Non Motor Vehicle Accident	4	6	2
Police Information	293	300	7
Found Property	318	391	73
Lost Property	179	166	-13
Mental Health Act	325	303	-22
Sudden Death	30	35	5
Towed Vehicle	12	15	3
Suspicious Vehicle	89	110	21
Firearms Property	21	21	0
Criminal Record Search / Fingerprints	1,876	1,820	-56
Trouble with Youth	137	148	11
Private Security & Investigators Services Act	4	0	-4
Safe Streets	9	0	-9
Medical Assistance	26	21	-5
Warrant	91	146	55
Property Damage	27	23	-4
Person Check-In	1	3	2
Executed Warrant	0	1	1
Vehicle Recovered	4	4	0
Unwanted Person	210	238	28
Neighbour Dispute	119	97	-22
Keep the Peace	136	144	8
Abandoned Vehicle	5	1	-4



Other Non-Criminal Offences (Continued)	2016	2017	+ / - Change
Other	28	45	17
Trespass to Property Act	51	64	13
Municipal By-Laws	114	160	46
Financial Escort	4	3	-1
Compulsory Auto Insurance Act	1	3	2
Smoke Free Ontario Act	1	1	0
Elder Abuse	2	1	-1
Court Orders	3	1	-2
Assist - Ambulance, Other Police, Probation...	321	371	50
Request Patrols / Property Checks	9	27	18
RIDE	30	31	1
Traffic Control	2	9	7
Drivers License Suspension (3 Day)	19	8	-11
Family Law Act	9	2	-7
Family Dispute	74	60	-14
Firearms Licence	0	1	1
911 Hang-ups	750	811	61
Traffic Hazard	43	43	0
Wires Down	12	10	-2
Highway Traffic Act	773	858	85
Focused Patrols	82	96	14
Compliance Checks	31	31	0
Bullying	0	2	2
Liquor License Act	154	114	-40
Total Other Non-Criminal Incidents	10,081	10,593	512



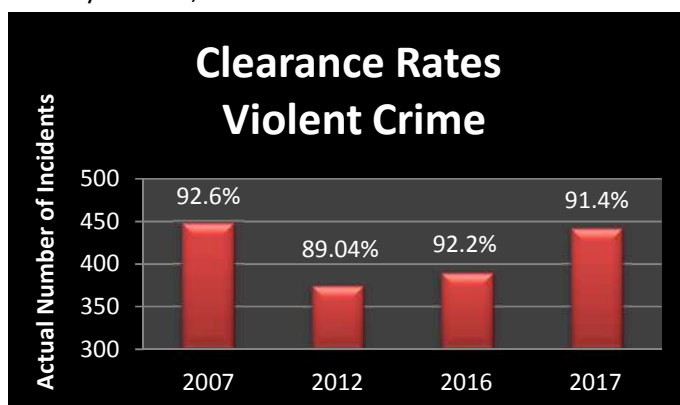


Violent Crime - *To join our community partners, the Crown Attorney's Office and the justice system in reducing violent crime*

Objective
• Further development of working relationships with justice and community partners • Enhance our ability to effectively and efficiently investigate violent crime using an integrated approach

Assistance to Victims - *To support victims in a time of crisis in order to prevent further victimization*

Objective
• Increase victim assistance and available resources and services • To maintain a positive relationship with victim service providers promoting the program
2017 Highlights
• Early intervention with youth to assist in educating and preventing crime and violent crime • Continuation of the "Connections" program • "Hub" model continuing to flourish • Collaborate with victims services, school boards, youth services, YMCA • Continuing education for officers and Detectives relating to violent crime • High level of assistance to victims in the reporting phase and after charges are laid • Well established relationship with Crown Attorney's Office, coroner's office and Centre of Forensic Sciences • Partnership with "CRISIS" team • Work closely with Assault Response • Access to additional resources via C.I.S.O. • In house mental health professional working alongside officers

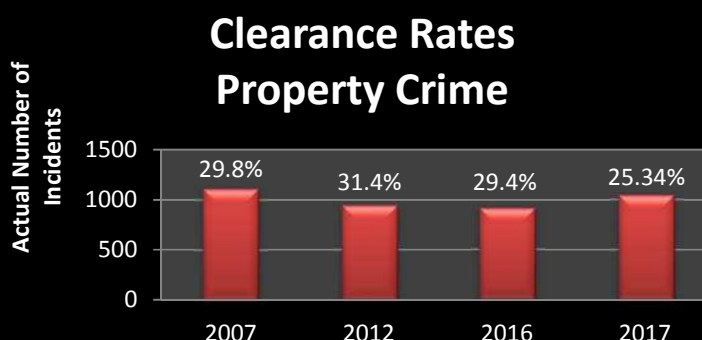


Violent Crime Statistics	2016	2017	+ / - Change
Murder / Attempt Murder	0	0	0
Sexual Assaults	32	58	26
Assaults	192	184	-8
Robbery	9	5	-4
Criminal Harassment	104	97	-7
Utter Threats	78	89	11
Other Violent Offences	7	8	1
Total Violent Crime Offences	422	441	19



Property Crime - To develop internal and external programs and measures to address property crime issues

Objective	
• Provide the Community with Crime Prevention Tips through the media and Public Seminars • Identify and implement any proven intelligence led strategies and crime analysis to reduce the incidence of property crime • Identify and address multi-jurisdictional property crime issues	
2017 Highlights	
• Frequent media releases and announcements about crime trends and recent fraud scams • Community presentations regarding personal safety and property security • Monthly radio spot dedicated to community safety and crime trends • Bike patrol utilized for areas off the roadway • High crime areas targeted for specific enforcement • Crime abatement program • Liaise with neighbouring agencies and share information/intelligence • Platoon based initiatives and investigations	



Property Crime Statistics	2016	2017	+ / - Change
Arson	0	2	2
Break & Enter	67	80	13
Theft	442	545	103
Possession of Stolen Goods	10	11	1
Fraud	136	133	-3
Mischief	257	271	14
Total Property Crime Offences	912	1,042	130





Youth Crime - To support and empower youth of our community to become caring, responsible, productive and resilient youth

Objective
• Increase positive police interactions with young people and their families through schools and the community • Build assets in children and youth • Through effective community intervention programs work with schools and social agencies to identify youth who are involved or at risk of becoming involved with the Criminal Justice System
2017 Highlights
• Connections - o 45 students attended throughout the year with 84% of them returning to their home school - o Summer program was able to deliver 36 credits to 10 students and had a total of 3,133 volunteer hours • Diversion - o There is a 95% success rate of youth successfully completing their diversionary measures that are delivered by RNJ Youth Services • Intersections Program - o There is a 90% success rate after a youth is referred to the Intersection Program, delivered by RNJ Youth Service • Stingers After School Program - o An average of 150 youth from grades 7 - 12 attend the after school program, providing volunteer opportunities for 30 youth to assist in the delivery of the programs • Movies in the Park - o An average of 500 people attend to our weekly summer movies series • Attendance Checks • Adopt-a-Cop - o Officer built relationships with students by attending assigned school to informally chat with students and to also deliver formal presentations • Youth in Policing Initiative - o Provided employment for 6 high school students during the school year and 4 students throughout the summer • VIPP

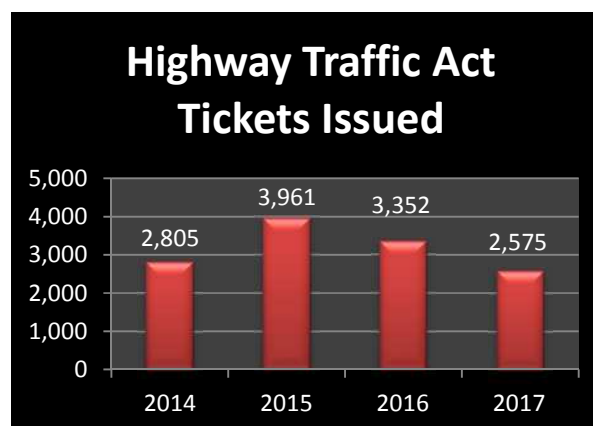
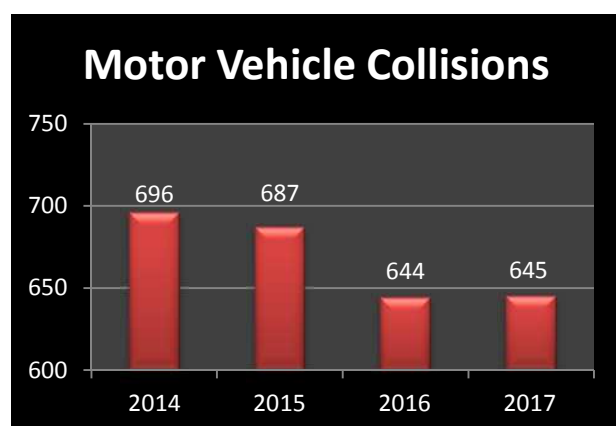




Road Safety - Ensuring safety on our roads through enforcement and education

Objective
- Maintain current funding of RIDE program through government grants - Focus enforcement initiatives in order to increase roadway safety - Inform community through media outlets of traffic issues, problem areas and driving tips
2017 Highlights
- Numerous media announcements and social media strategies used to educate regarding road safety - Targeted enforcement in problem areas - Liaise with City staff regarding location and data from speed signs - Participation in Province wide traffic safety initiatives - RIDE programs conducted throughout the year - Automated Licence Plate Reader installed in one front line vehicle - Platoon initiated enforcement drives

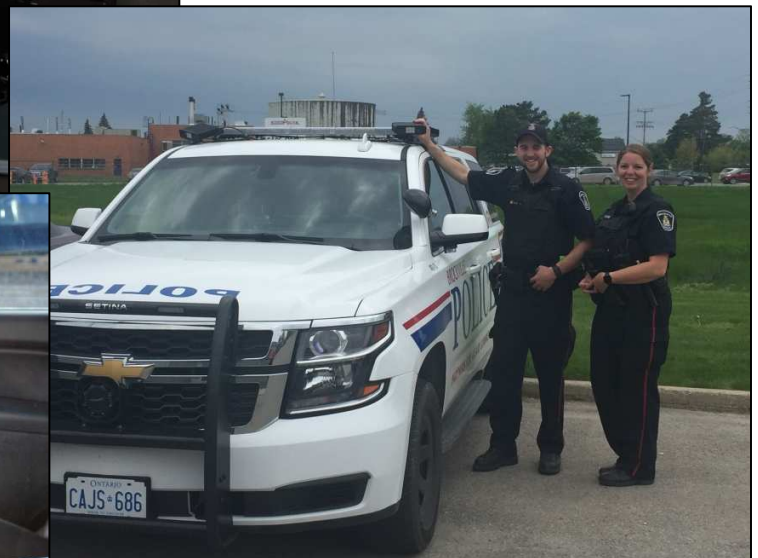
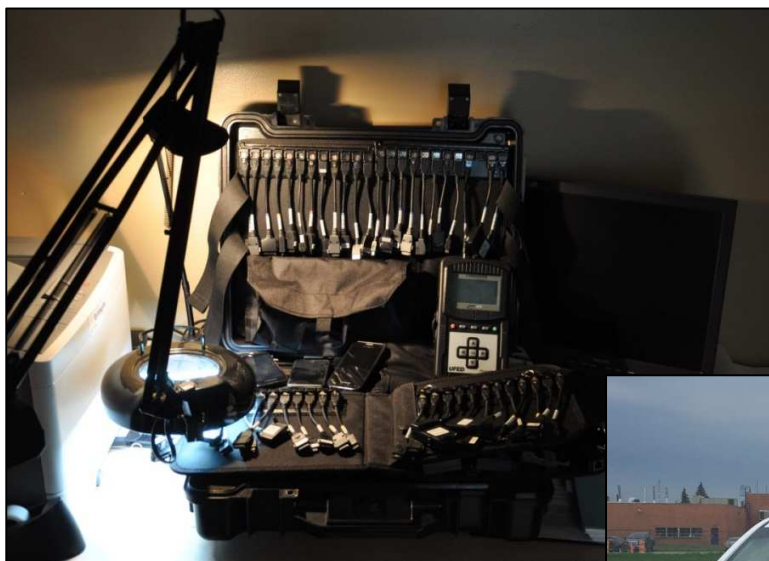
Driving Offences Statistics	2016	2017	+ / - Change
Dangerous Operation	1	8	7
Dangerous Operation – Evading Police	0	1	1
Impaired Operation (Alcohol Over .08)	26	31	5
Impaired Operation (Drugs)	3	5	2
Fail to Provide Breath Sample	2	6	4
Fail to Provide Blood Sample	0	1	1
Fail to Remain	1	0	-1
Driving While Prohibited	3	1	-2
Fail to Stop for Police	1	3	2
Careless Driving	5	6	1
Driving While Licence Suspended	8	3	-5
Total Driving Offences	50	65	15





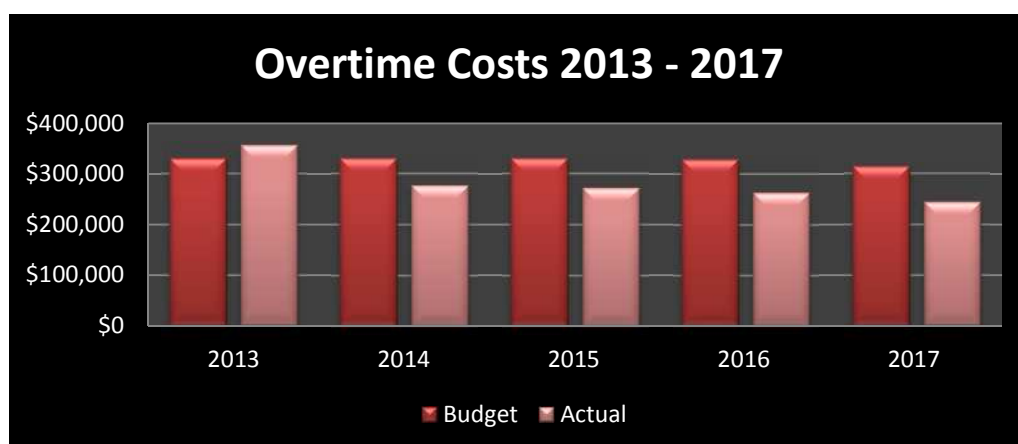
Information Technology - *Keeping members of the Police Service up to date with the latest technology*

Objective
• Implement new technology with investigations • Enable our current radio system to be encrypted
2017 Highlights
• Finalized development of encrypted radio system • Renewed software for cellular device analysis • Implementation of Automated Licence Plate Reader System • Continued use of social media platforms




Resource Planning - Balance the cost of policing with the needs of the community

Objective
- Increased visibility - Provide the community an efficient and effective police service
2017 Highlights
- Collaboration between platoon supervisors to increase presence if required - Flexibility of staff to alter shifts in order to reduce overtime - Continued use of part-time staff and volunteers - Advanced planning of special events in order to ensure coverage with minimal costs - Constant attention to expenditures - Business approach to increasing revenue - Received Proceeds of Crime Grant, Civil Remedies Grant and Police Effectiveness and Modernization Grant



	2017 Budget	2017 Actual	Variance (%)
Revenue:			
Total Revenue:	\$1,441,247	\$2,158,916	49.8%
Expenses:			
• Salaries & Benefits	\$7,649,810	\$7,745,353	1.3%
• Materials, Supplies and Contracted Services	903,233	1,425,139	57.7%
Total Expenses:	\$8,553,043	\$9,170,492	7.22%
Net Budget / Actual	\$7,111,796	\$7,011,576	-1.41%



Training - Continue to train members of the Police Service on the latest education programs in policing

Objective
- Ensure recruits receive the highest standard of coach officer training - Identify deliverable training needs to the organization for succession planning
2017 Highlights
- Joint use of force training with Gananoque Police Service and Smiths Falls Police Service - Continued training regarding mental health and crisis response - Experts within the organization present to platoons at shift briefing - Partnership with the Ontario Police College and Canadian Police College - Training courses as per Provincial Adequacy Standards

Public Complaints

Type	2016	2017	+ / - Change
Total Complaints	3	6	3
Unsubstantiated	2	2	0
Substantiated	0	0	0
Withdrawn	0	3	3
Pending	1	1	0

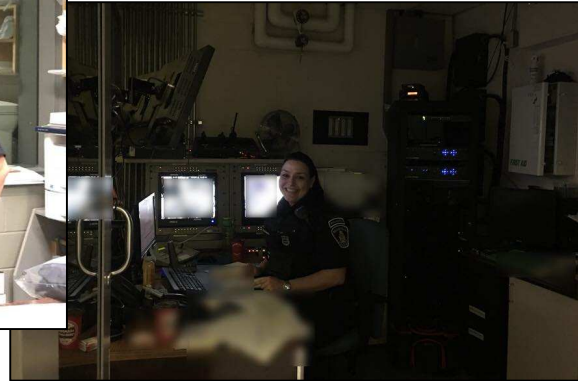
Use of Force

Use of Force	2016	2017	+ / - Change
Firearm			
Discharged	3	0	-3
Pointed at a Person	2	5	3
Drawn	4	5	1
Conducted Energy Weapon			
Discharged	4	3	-1
Drawn	6	9	3
Aerosol Weapon	0	1	1
Empty Hand Techniques			
Hard	2	3	1
Soft	0	1	1



The officer continuously assesses the situation and selects the most reasonable option relative to those circumstances as perceived at that point in time.

Court Services

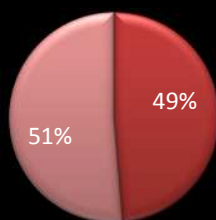


2017 Highlights:

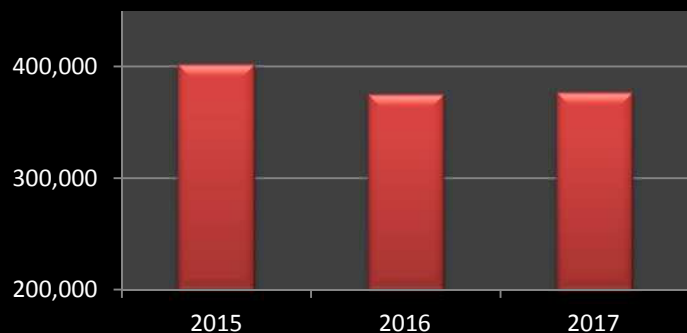
- Continued increase in the use of part-time staff
- All cases screened and officers not deemed essential can be cancelled
- Constant liaising between crown attorney, defense lawyers and judiciary to ensure effective use of court time
- Pre-screening of files to ensure high quality of crown briefs
- Collaboration with Ministry of Attorney General staff to ensure safety and security of the court facility
- Joint training involving police and court staff

2017 Court House Prisoners

Other Prisoners BPS Prisoners



Net Court Services Cost

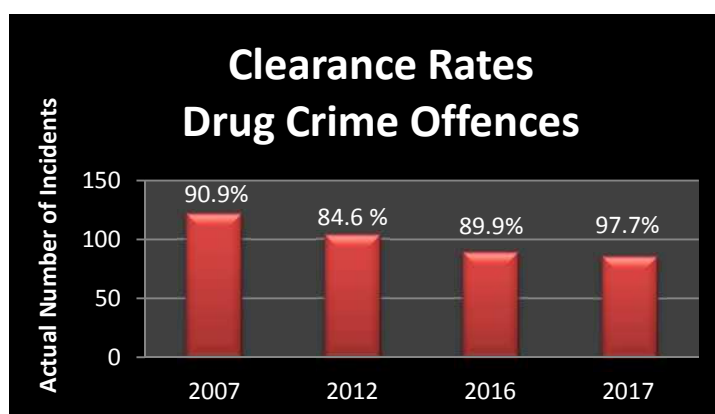




Drugs /Intelligence

2017 Highlights

- Ongoing implementation of the Crime Abatement Program / Targeted Enforcement
- Numerous drug warrants and arrests, resulting in:
 - 2 Kilograms cocaine seized
 - Seizure of fentanyl laced cocaine
 - Increased methamphetamine seizures
- Continued Joint Service investigations with Kingston Police Department, Gananoque Police Service and Canada Border Services Agency
- Member of Criminal Intelligence Service of Ontario (C.I.S.O.)
- Investigations involving effective use of confidential human sources



Drug Crime Statistics	2016	2017	+ / - Change
Possession:			
Heroin	1	0	-1
Cocaine	3	8	5
Other Controlled Substance	18	11	7
Cannabis	58	47	-11
Methamphetamine (Crystal Meth)	1	5	4
Methylenedioxymphetamine (Ecstasy)	1	0	-1
Trafficking:			
Heroin	1	0	-1
Cocaine	7	4	-3
Other Controlled Substance	3	8	5
Cannabis	6	2	-4
Production Cannabis	0	3	3
Total Drug Crime Offences	99	88	-11